

TEACHING EFFECTIVENESS AND LEADALABAMA 2019-2020

All information located at <http://www.alsde.edu/sec/ee>

Click on Teaching Effectiveness button

Click on Leadership Effectiveness button

Teaching Effectiveness and LEADAlabama should be accessed via

AIM: <https://aim.alsde.edu>

TECHNICAL SUPPORT

1. Start with your LEA, as follows:

- ✓ **School**
 - *TE/LEAD Content Issues = Assigned Evaluator/designee*
 - *TE/LEAD Technical Issues = Assigned school technology person/designee*

- ✓ **Central Office**
 - *TE/LEAD Content Issues = Evaluation Coordinator/designee*
 - *TE/LEAD Technical Issues = Technology Coordinator/designee*

2. Only after receiving LEA support, if additional assistance is needed for TE and/or LEAD, contact:

- **Alabama Supercomputer Authority (ASA) Helpdesk at 1-800-338-8320, or:**
 - *For specific TE support, e-mail helpdesk@asc.edu*
 - *For specific LEAD support, e-mail leadalabama@asc.edu*

- ✓ **TE and LEAD e-mail request for support must include:**
 - Full Name
 - System
 - School
 - E-mail address
 - Telephone number
 - Specific description of your content issue
 - Technology related issues: Include “**Screenshot**” or *cut/paste actual “error”* into e-mail